

Towards life long learning: three models for ubiquitous applications

Andreas Holzinger^{1*,†}, Alexander Nischelwitzer², Silvia Friedl² and Bo Hu³

¹*Institute for Medical Informatics, Statistics and Documentation, Medical University Graz, Austria*

²*School of Information Management, University of Applied Sciences Graz, Austria*

³*School of Electronics and Computer Science, University of Southampton, U.K.*

Summary

In this paper, we present three experimental proof-of-concepts: first, we demonstrate a ubiquitous computing framework (UCF), which is a network of interacting technologies that support humans ubiquitously. We then present practical work based on this UCF framework: TalkingPoints, which was originally developed for use at trading fairs in order to identify each participant and company *via* transponder and provide specific information during and after use. Finally, we propose GARFID, a concept for using advanced technologies for teaching young children. The main outcome of this research is that the concept of UCF raises a lot of possibilities, which can bring value and benefits for end-users. When one follows the working-is-learning paradigm, it can be seen that the implementation of this type of technology can support life long learning (LLL), thereby providing evidence that technology can benefit everybody and make life easier. Copyright © 2008 John Wiley & Sons, Ltd.

KEY WORDS: ubiquitous computing framework; life long learning; RFID application

1. Introduction and Motivation for Research

Ubiquitous and pervasive computing (PerCom) technology is a challenging and booming research area and has a number of significant advantages over traditional technologies [1]. Today, tiny embedded devices attached to everyday objects can equip them with sensing, perception, computation and communication abilities [2]; most interesting, the deployment of such ubiquitous technology on a larger scale is about to become both technically

and economically feasible [3]. In other words, it is becoming more affordable and consequently its availability in daily use is increasing [4]. It could be said that the vision of M. Weiser [5] has definitely come true: ‘the most profound technologies are those that disappear. They weave themselves into the fabric of everyday life until they are indistinguishable from it’. Small microcomputers can be embedded in everyday objects all around us, using wireless connections. Such a network of mobile and fixed devices can do things for us unobtrusively; an end-user would only notice the device’s (hopefully positive) effects.

*Correspondence to: Andreas Holzinger, Research Unit HCI4MED, Institute for Medical Informatics, Statistics and Documentation, Medical University Graz, A-8036 Graz, Auenbruggerplatz 2/V, Austria.

†E-mail: andreas.holzinger@meduni-graz.at

Weiser called such systems calm technology, due to the fact that such technologies make it easier for us to focus and concentrate on our actual activities, rather than forcing us to interact with and operate the devices, which is often an awkward process—typical of standard personal computers (PCs) today [6,7]. This technology is already advanced enough and is available everywhere, therefore we are able to use this technology in order to gain benefits for our end-users. Today, within our e-society, work and education are coming closer and closer together, moreover, learning increases in importance within our information and knowledge-based society. In our e-society, the concept of life long learning (LLL) is not merely a catch phrase but a necessity [8].

Whichever perspective you take into account, when talking about pervasive or ubiquitous e-learning a complete independence of location is required which, in fact, requires more than just mobility. Even the use of notebooks cannot completely fulfil the aim of learning ‘wherever and whenever an end-user wants to learn’ [9,10]. Despite the tremendous increase in educational technologies and despite the fact that the influence of these new technologies is enormous, we must never forget that learning is both a basic cognitive and social process [11].

Whilst most applications still attract the end-user’s attention too much [12], we are proposing a network of interacting technologies that processes inputs and supports (*via* outputs) the end-users, as well as their environment, unobtrusively and ubiquitously.

On the basis of the above mentioned issues, we present three proof-of-concepts:

1. The UCF,
2. TalkingPoints,
3. GARFID.

Although these are only proof of concepts, due to its expendability and portability it can be seen as an experimental example for the concept of ubiquitous computing (UC) for developing further enhanced solutions, for example the GARFID solution to support learning of children who are either too young to use conventional input/output devices or, on the other hand, disabled or elderly people, who are again unable to manage standard input/output devices. We argue that the GARFID principle would also serve well in situations where PCs are unsuitable, for example home care of aged people [13], or in hospital applications (*cf.* [14] and [15]).

2. Example 1: The Ubiquitous Computing Framework (UCF)

The term UC has been used, in a very broad sense, to refer to a variety of methodologies and technologies utilizing miniature computing devices. Thus far, a plethora of frameworks have been proposed. In this paper, we emphasize the end-user-centred aspect of UC and have conceived a generic UCF.

2.1. Pervasive, Ubiquitous, End-user-centred

It is interesting that Weiser [5,7] followed, in his early ideas, a end-user-centred approach that uses technology only as means to an end; it supports the end-user in their daily life tasks without the technology being in the focus. The growth of the increasingly popular end-user centred design (UCD) approach [16–19] has occurred in parallel with the focus on the end-user. UCD is an approach to creating environments and products that are usable by the end-users to the greatest possible extent [20] and to gain the maximum benefit for the end-user. Whereas system-centred design addresses certain questions such as: what can be built on this technology? What can I create from the tools available? What do I, as a developer, find interesting to work on?—UCD is totally based upon the end-user’s abilities and needs, context, work and tasks [21].

Through the years, many similar concepts have appeared that, on the one hand expanded the theory of UbiCom, and on the other hand, basically addressed similar or identical aspects; examples are: calm computing [22], invisible computing, hidden computing, ambient intelligence [23] or PerCom [24]. The theory of PerCom is also about omnipresent and ubiquitous information processing and has the primary objective of usage in short-term processes [25].

The difference between these concepts, relates to the fact that UbiCom is a kind of social–philosophical approach when compared to PerCom, which is an economical–commercial utilization. Consequently, Weiser’s idea should be seen as a vision and target that should be reached in the long term, but that has, as of yet, not been fully realized and should be considered a task for the future. We should emphasize that in our paper, we use the term UbiCom synonymously with PerCom—as many other authors do ([25,26] to mention only a few).

2.2. Multi-disciplinarity

The vision of UbiCom requires—as Weiser mentioned—a multidisciplinary approach which he called the ‘[...]UCF [...] work impacts all areas of computer science, including hardware components (e.g. chips), network protocols, interaction substrates (e.g. software for screens and pens), applications, privacy and computational methods’ [27].

Also, Mattern assumes a collection of many IT techniques for the realization of internet-related application systems, which use mobile and heterogeneous front-end devices to realize UbiCom [3,28,29].

Therefore, we can state that UbiCom treats the question of cross-sections, whereas the integration of components and services is of main importance. This implies that for realization, all areas of hardware and software techniques, concepts and processes have to interact with each other. The concept not only concerns hardware designers and network specialists but also software developers and specialists for human computer interaction, process engineers and so on [26,30,31].

2.3. The UCF

As ‘the real power of the concept [does not come] from any one of these devices—it emerges from the interaction of all of them’ [5] mobility, dynamics and heterogeneity lead to new challenges [28]. Existing literature describes many fractional concepts of UbiCom in a very abstract form (e.g. smart spaces, smart things, etc.). However, in order to integrate all currently existing concepts and aspects, the UCF was designed and developed (see Figure 1). Basically, we consider the UCF as a network, consisting of many interacting technological solutions. Inputs cause actions in the network which—after some processing in the network—support, as some form of output, the end-user and his/her environment ubiquitously and unobtrusively.

The different parts of the framework are described in the following.

Input and output: The environment produces different types of input and output (I/O), which originates from individuals (humans) or stems from the natural environment (see Figure 1).

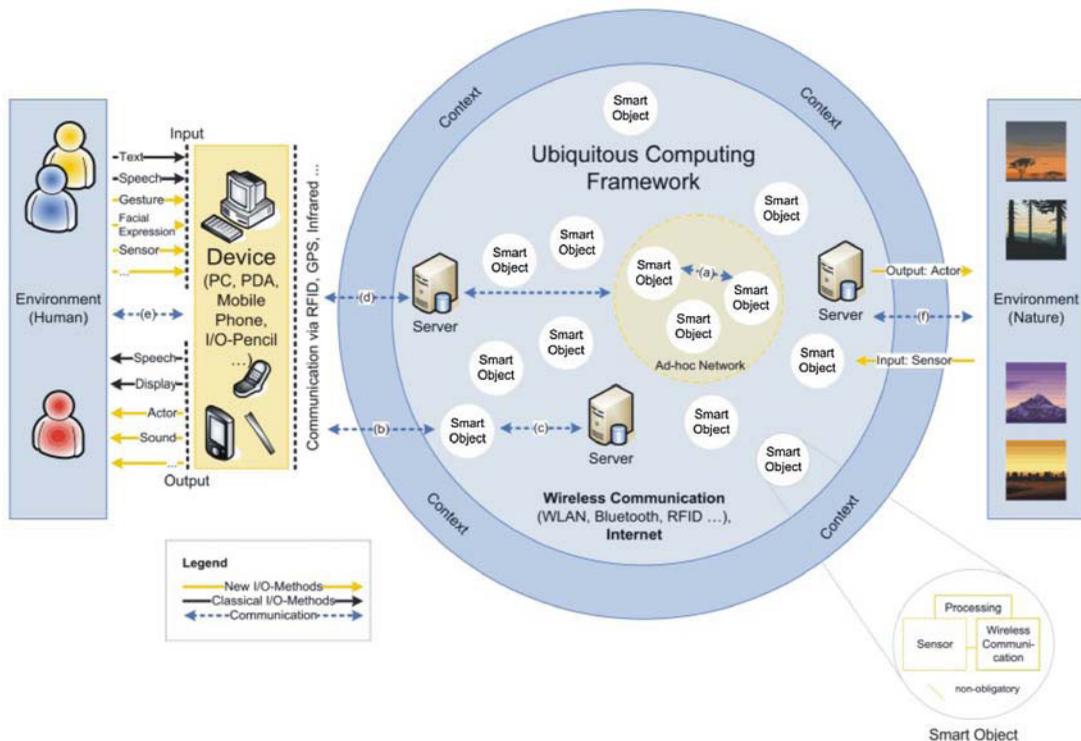


Fig. 1. Ubiquitous computing framework [32].

Besides classical input (including text), there are other non-classical electronic, optical, acoustic, magnetic, chemical and biometrical input channels. Newer, more natural forms of input, such as speech, gesture, facial expressions and other sensory inputs, have the potential to replace classical systems [33]. Such multimodal human–computer interaction (HCI) systems address more than one modality (e.g. speech, gesture, handwriting, etc.) and can be considered to correspond to and support human senses: cameras (sight), haptic sensors (touch), microphones (hearing), olfactory (smell) and, in future, taste [34]. Many other computer input devices activated by humans, however, can be considered to correspond to a combination of human senses, or to none at all: keyboards, mice, writing tablets, motion input (e.g. the device itself is moved for interaction), blood pressure, galvanic skin response and other biometric sensors [35]. An example of limited interfaces is that the complexity of group interaction often hinders the performance of a whole team. Consequently, the availability of rich multimodal information and interaction about what is going on during learning and working sessions make it possible to explore the possibility of providing support to dysfunctional teams from facilitation to training sessions, addressing both the individuals and the group as a whole [36].

To interact with the environment, sensors are used, which provide the framework with values that are measured in natural environments (e.g. temperature, humidity, air-pressure, luminance, magnetism, acceleration, force, etc.). Display, sound and speech are worth mentioning as output channels, as well as actors, which perform actions and are the matching counterparts to sensors.

Devices: Under some circumstances it is important to interact with the network *via* I/O devices. These mainly take over I/O tasks between the end-user and the network. The device can be a PC, PDA or mobile phone or an electronic pencil, etc. Depending on the technology used, these devices are equipped with communication units including RFID readers, GPS antennas, infrared readers and so on. In cases where individuals interact directly with the smart object, the smart object (see next section) and the devices are integrated into one single unit.

Context: To access the network, a context is needed that describes the object's background and provides end-user services depending on the context. Any communication needs a context, which acts as some kind of filter; that is this protects against data overload (data flooding).

Smart objects: The core network consists of so-called smart objects, which can be smart things[‡] as well as smart spaces[§]. Smart objects are aware of their environment, can quasi perceive their surroundings through sensors, can collaborate with peers using short-range wireless communication technologies, and provide context-aware services to end-users in smart environments [37]. Smart objects do at least some kind of local processing of data (e.g. sending of an ID), which are sent *via* wireless connections to a remote server in the network. Some smart objects are additionally equipped with sensors to receive sensor values. Time and resource consuming processing can be done on remote servers, where enough capacities or energy is available. Simple I/O activities, as well as the transmission to remote locations, have to be done solely by the smart object [25]. Examples are RFID transponders, infrared beacons and physical sensors.

Ad hoc network: For some applications, smart objects can form *ad hoc* networks. Examples are mobile *ad hoc* networks (MANet), which are self-configuring and mainly work autonomously.

Internet: The internet is a very important factor for the UbiCom framework. Web services, which are used by the components of the network, must be offered (e.g. smart objects, servers).

Remote servers: Some functions that need high processing as well as high storage capacity or large databases can be submitted to a remote device on the network (a server).

Basic I/O tasks need to be done locally—by smart objects, the rest can be done by the remote system to give the end-user the illusion that the device itself is operating the task (compare [38]). This method of storing data remotely is advantageous, since the data are not lost, even if the device mislaid.

Communication: Communication is an integral part of our concept and is mainly handled by wireless technologies, such as WLAN, Bluetooth, RFID, GPS and infrared. During our research we found the

[‡]*Smart things* are small objects equipped with sensors, processing units, sensors as well as communication modules which are integrated in everyday objects. These objects can communicate with each other and contact remote servers (e.g. intelligent fridge or weather-forecast-taking-in-account sprinkler).

[§]*Smart spaces* are areas where smart objects equipped with special sensors are set out to observe special ambience values. A central server bundles the data and interprets it. In this way, for example, bushfires can be forecasted.

following main kinds of communication, which we separated into different clusters:

1. Communication computer–computer:
 - (i) Smart objects to smart objects
Example: observation of seabird nests *via* so-called motes [39].
 - (ii) Smart object with device
Example: RFID reader reads from RFID tag.
 - (iii) Smart object to server
Example: smart objects send temperature values measured with sensors to a server that bundles this data. High temperatures could refer to a possible danger of fire, for example.
 - (iv) Device to server
Example: a PDA with an integrated RFID reader sends a tag's ID to a web service in order to obtain information about the—to the respective tag—corresponding book.
More: device to service, server to server.
2. Communication human–computer:
 - (v) Environment (human) to device
Example: mobile phone speech recognition that automatically dials the referred number, for example in an emergency.
 - (vi) Environment (nature) to smart object
Examples: light switches that function *via* radio technology could be placed in various areas of a house; temperature sensors can control the heating.

2.4. Enabling Technologies of UCF

There are two specifics that should be mentioned in order to make Section 3.2 more understandable: the so-called data shadow and the context.

UbiCom produces a lot of data, which can be merged in a model and presented as a digital image of the real world. These digital world models form the basis for context oriented applications [40].

Remote identification is an important characteristic of smart objects [25]. Due to identification technologies—such as RFID, infrared and GPS—objects can be identified unmistakably. The corresponding dataset is found in a database on the internet. This set of data—the data shadow—is the external memory of the object; all the object associated information is stored in some kind of virtual storage (database).

As UbiCom is a general concept, it combines many technologies. To realize its application, different techniques can be used, for example, WLAN, Bluetooth, infrared and RFID. As this work utilizes

RFID a short insight follows: RFID stands for radio frequency identification and is a radio technology, which allows reading and writing data without physical contact.

Its most important elements are:

- reader: the sending and receiving unit that reads and eventually stores data on one or more servers (see Figure 2);
- transponder (or tag): which contains data. Tags are differentiable in that some are read-only (they only store a unique ID), while others are readable and writable.

Both the reader and transponder are equipped with an antenna (dipole antenna or coil) to send and receive signals.

RFID is generally seen as a comprehensive technical infrastructure. Therefore, this simple system should be extended by another component: integrated systems. Integrated systems are servers and applications that are connected to the reader.

A context is the information which describes the situation of an entity, which can be a person but also could be a location or object [40]. To use applications ubiquitously the context of a end-user must be defined adequately.



Fig. 2. PDA with RFID reader.

Some definitions for the context are:

Situation: (a) demographic data (age, language and education): authentication [41] can adapt the viewable features. (b) Optimization of display view: optimized to the corresponding device (e.g. PC, PDA and mobile phone).

Location: the end-user's current location and surroundings, sent *via* RFID GPS or infrared.

Activity: the end-user's activity, for example, recognition *via* wearable computing devices, mobile phone.

Context-aware systems use contextual information to adapt the system and its behaviour to the end-user. Additionally, they may also try to make assumptions about the end-user's current situation. For example, a context-aware mobile phone may know that it is currently in a meeting room, and that the end-user is currently in a meeting. It could then either suppress or reject calls deemed unimportant. In such systems, novel solutions for end-user-centric service discovery are crucial in providing personalized views of only the services of potential interest, which is based on factors such as the end-user context, end-user preferences, the access device's capabilities and environmental conditions [42].

Consequently, the context can influence an application's behaviour [40]:

1. Context-based selection: services and information are offered depending on the context.
2. Context-based presentation: presentation is based on the context (e.g. different output channels are used: audio, video and text).
3. Context-based behaviour: actions are initiated in regard to the context (e.g. depending on the device's location or the current situation calls are forwarded to another phone number).

To benefit from the potential of UbiCom, a combination of data shadow and context is needed. This combination enables a realization of Weiser's vision [5], in order to ubiquitously support an individual's everyday tasks.

Due to the context and the remotely fetched data shadow, the end-user gets the impression that the tasks are made by the device itself (see Figure 3). That the information is sourced from the internet is not obvious or noticeable to the end-user [25].

For example, the end-user manual of the television, the recipe of a microwavable meal, or the package insert of medicine could all be obtained up-to-date from the internet.



Fig. 3. Transponder of 13.56 MHz.

3. Example 2: TalkingPoints I

The original idea was to use TalkingPoints for trade fairs, however, while experimenting with it, we identified a variety of possible applications, including e-learning.

3.1. Motivation and Objectives

There were two requirements when our work began: the application should be mobile, and should use RFID technology [43]. Trade fairs were chosen because a lot of interaction (person–person, person–product) (place, products, people, etc.) occurs and a lot of information is displayed at the same time.

Target group and its needs: The audiences of fairs are people who strongly depend on their personal contact networks. Therefore, they want to use their contact data everywhere, for example, on their notebook or PDA.

Problem: when attending such fairs, many people are introduced to each other and more and more contact data are collected. These data, in most cases, are available in loose paper form. To use this information everywhere, it has to be digitized, which is very time consuming. Therefore, in most cases it is not done. As a consequence, the information is available but, due to not being in digitalized form, its use is limited.

Solution: the concept of TalkingPoints allows the system to collect contact information ubiquitously during a fair and download it in an adequate form afterwards. Additionally, the end-user can obtain useful information about objects during their visit; for deeper



Fig. 5. Function 'register' and 'login'.

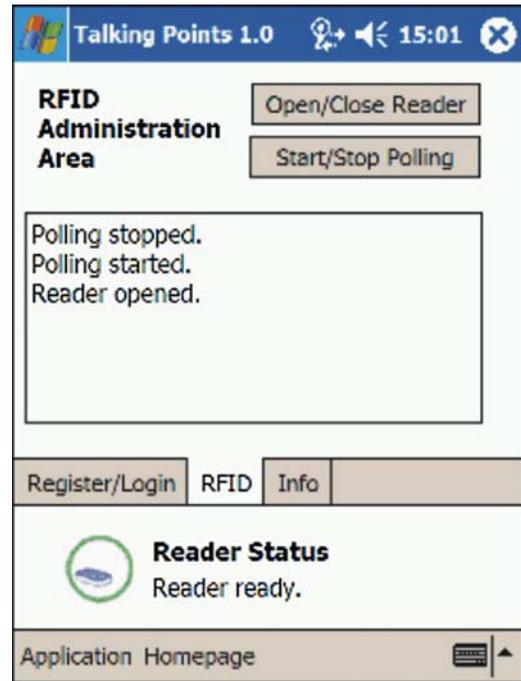


Fig. 6. Function 'RFID reader'.

to use an ACG RFID handheld reader and WLAN interface.

- Transponders: 13.56 MHz tags (ISO 15693) from Tagnology.
- WLAN: access to the local WLAN necessary to use the internet and handle the communication with the web server.
- Web server: an Apache Tomcat/5.5.7 web server with a MySQL Version 4.1.10a database and JSP.

Local application: a local application is used to read the UID from the transponder and to manage the PDA's reader, as well as to offer an interface for login and registration functions. The application runs in the background and regularly polls the reader interface as to whether there is a tag within reading distance. When one is found, the transponders UID is read and, depending on the user's context (register, login and show object), specific parameters are sent to the web server which returns the corresponding site. Therefore, the mobile usability is improved and the user can work with the applications without real navigation and hands-on interaction (see Figures 5 and 6).

Web application: this part offers the main functionalities. Data are stored in a database to provide more data security in case of a crash or loss of the PDA device. All use cases use the same web application. With the use of different style sheets, it is possible to adapt the

display output according to the output device (PDA or PC). Essentially, there is the usage of divisions (div), which permits areas of the HTML site to be grouped and to place and format them separately.

Therefore, the structure for every client is the same and only the output is adapted to the special needs of the separate browsers (compare Figures 7 and 8). The web server offers a central point for requests from a PDA, which interprets the incoming parameters and refers the user to the matching site. This process is called indirect sensing as the user does not request the corresponding site directly.

3.4. Parallels of TalkingPoints Compared to UCF

The following section points out the connections between the UbiCom framework and the TalkingPoints solution.

Data shadow: the solution shows a representative usage of the data shadow concept.

Context: for practical use, the context of identity and location (RFID identification and data mapping) is important. The use of context-based selection (some functions are only available when logged in) and context-based presentation (different views depending on the device) characterize the solution.



Fig. 7. Start page on the PDA.

Physical and virtual links: the application uses both types of links: physically/automatically set links so the user can move in the real world and virtual/manual links so that he/she can also receive information virtually.

Internet of things: as the application is mainly realized for the web browser and only a small part takes over RFID tasks (compare Section 3.3), we can see parallels to smart objects (more precisely: smart things) as mentioned in UbiCom.

The reason for using a web-based solution is obvious: processing-intensive activities are done on the web server and small devices such as the PDA just complete I/O tasks.

3.5. Functionalities

Depending on the current status of the user, different functions are offered. We distinguish between three states: (a) permanent, (b) logged on and (c) logged off. Some functions are offered permanently, such as contact and home. In addition to the permanent functions, there are some functions only available when the user is logged on or logged off. Functions that are available when the user is logged off are: the password reminder, register and login (see Figure 9).

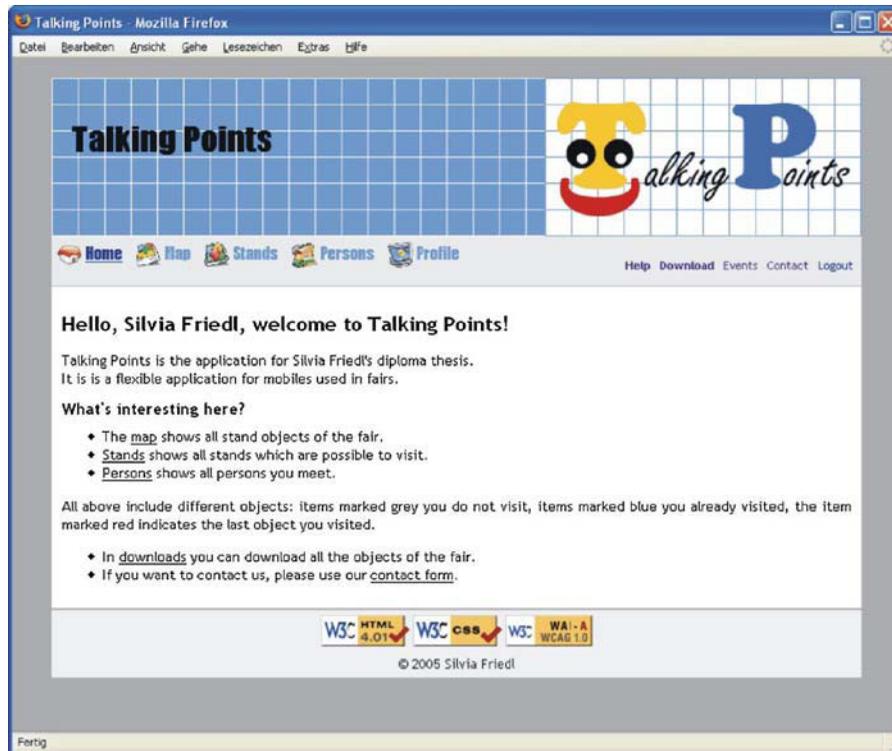


Fig. 8. Start page on the PC.

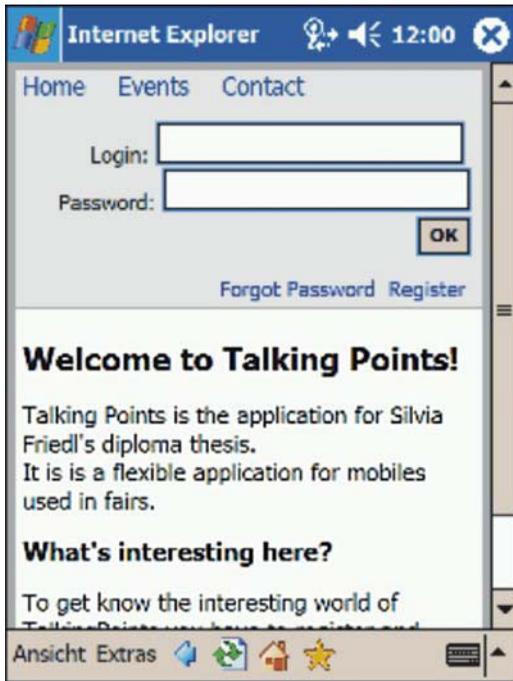


Fig. 9. Functions if status logged off and permanent.

The following functions, among others, are the core functions, which are only available if the user is logged on (Figure 10).



Fig. 10. Functions if status logged on and permanent.

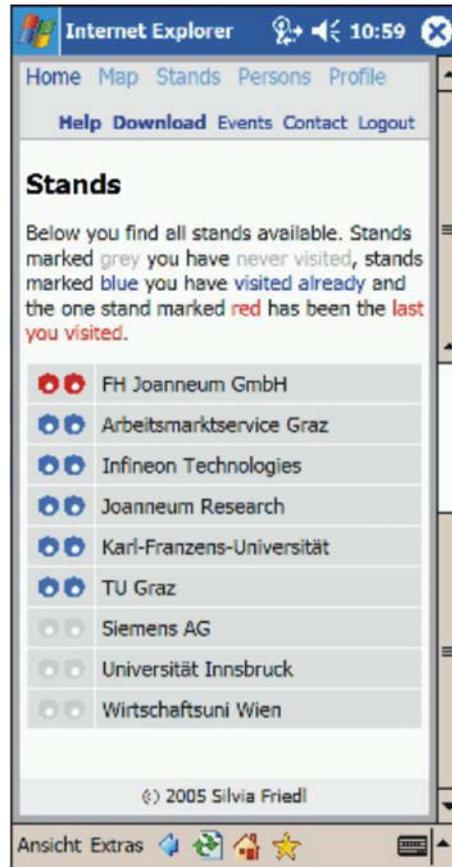


Fig. 11. List of stands.

- Graphical map
- List of stands
- List of persons
- Object's details
- Download of object's data

List of stands: this function shows a list of all stands available at the fair (Figure 11). The stands are arranged after their states and names. States could be: current stand (red), visited stand (blue) and not yet visited stands (white). When clicking the stand's name the stand's details are shown (see Figure 15).

List of people: likewise a list of all persons attending the fair can be shown (Figure 12). Two states are possible: blue, if the user has already met that person and grey, if the user has not yet met that person. When clicking the person's name the person's details are shown (see Figure 16).

Graphical map (map): the map shows the location of all stands at the fair (Figure 13). Every stand indicates the name of the company and the location of the transponder at the stand.

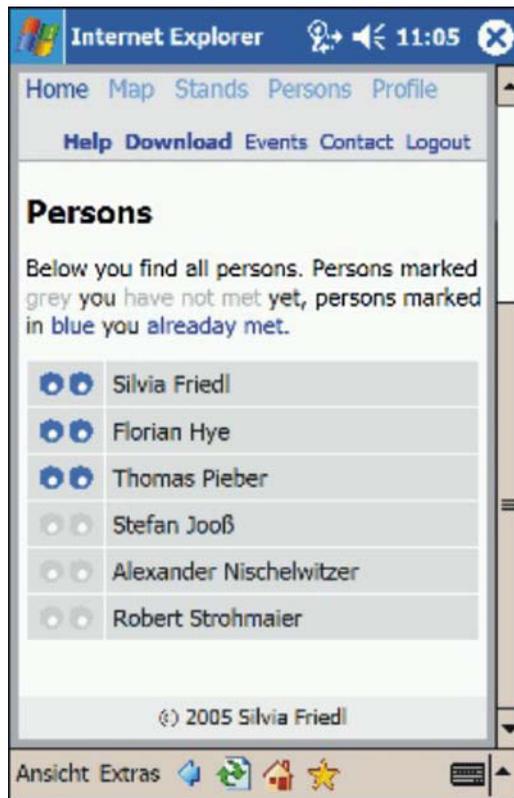


Fig. 12. List of people.

Object's details: since objects can be persons, as well as stands, different object views are available (see Figures 15 and 16). The details cannot be selected from the menu; there are the following possibilities of choosing:

- Automatic/physical hyperlink:* a view of the details is initiated by the local PDA program.
- Manual/virtual hyperlinks:* details can be chosen in the browser by clicking an object (on the graphical map or the object list for stands or persons).

In the object's view, the functions recommender, notes and 'add a contact' are available. The recommender suggests objects on the basis of existing user data and is only realized for stands. Every user can add some notes to every object which is stored on the user basis. These notes can be downloaded afterwards *via* the download function. Objects can be selectively added to the PDA's local contacts by using the add contact function, which uses virtual card file (VCF) files.

Downloading of object's data (download) is performed as follows (see Figure 14): during and after

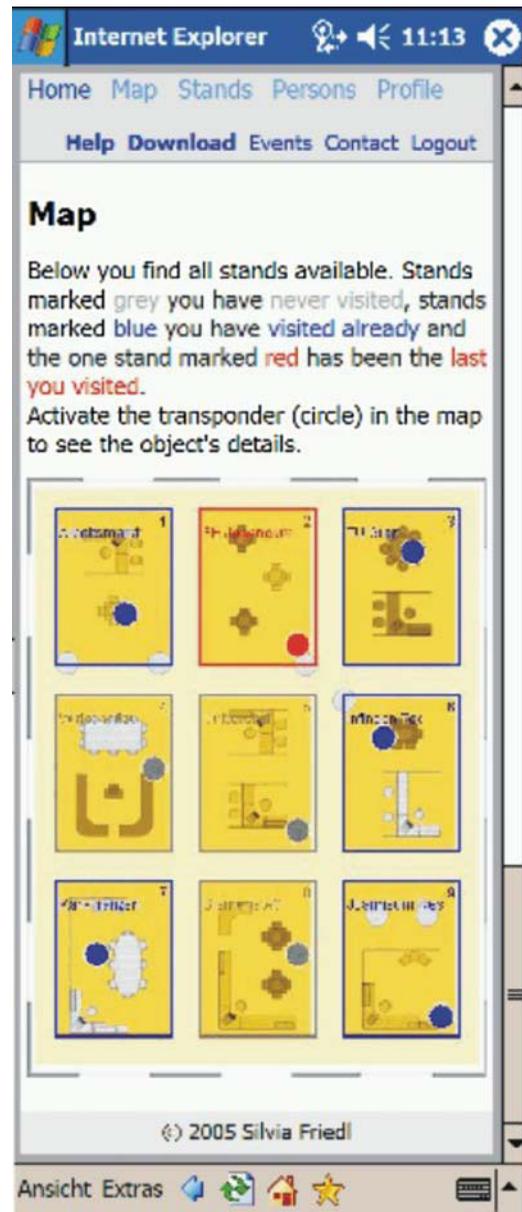


Fig. 13. Graphical fair map.

the usage of TalkingPoints, personalized lists can be created. The lists are available in different formats: HTML, CSV and VCF. The CSV file can be used for the import of contacts into mail programs, the VCF files for an import of the same on to the PDA. The user also has to decide whether they want to download the visited, not visited or all stands as well as the met or not met persons for the later created list**.

**Downloads of not met persons are excluded.



Fig. 14. Download area.



Fig. 15. Stand object.

3.6. Discussion

TalkingPoints provides a ready platform upon which other scenarios can be evaluated and validated. In the case of e-learning, a personalized curriculum is important. It can be envisaged that by embedding RFID transponders into personal identification cards, for example, staff/student ID, upon walking into a lecture room equipped with RFID readers, an individual's PDA or Smartphone will be connected to the backend systems to pull out or update the relevant information, for example, open questions they have regarding previous courses, the progress so far, and the status of previously studied models. Some of these data might be sent *via* RFID directly, if the amount of information is limited; others might be transferred through another type of connection (e.g. Bluetooth or WiFi) subsequently established after the initial exchange of information *via* RFID. The advantage is evident, without being aware of the communication with the environment; one is taken through the necessary negotiation procedure to acquire the most appropriate learning materials. The learning site can be further extended to less conventional places,

for example, office room, cafeteria, etc., in order to distribute and better locate the resources.

4. Example 3 as a Future Outlook: GARFID

With TalkingPoints, we were able to demonstrate the benefit and added value achieved through 'tagging' human objects with RFID transponders to allow information sharing. However, in practice, the use of RFID technology can be much more versatile. Instead of 'tagging' human beings, RFID transponders can be embedded into learning materials in order to build a network of 'smart' and context-aware learning objects upon which ubiquitous learning environments can be laid. GARFID (Figure 18) can be deemed as the first

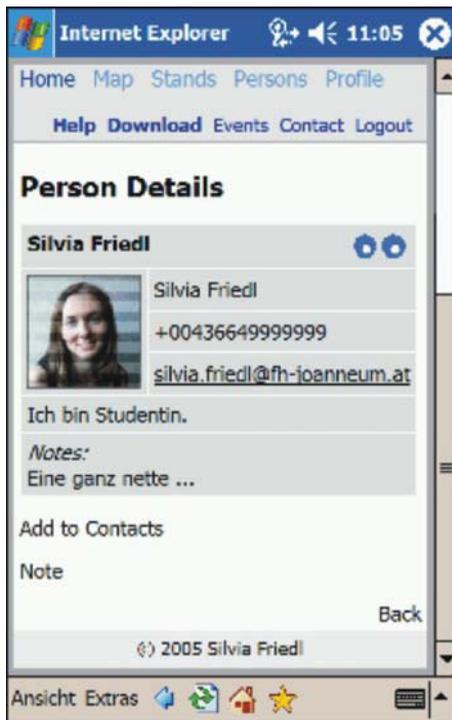


Fig. 16. Person object.



Fig. 17. IBM's KidSmart [46].

step towards exploring the potential along this track of research.

4.1. E-learning for the Youngest

Environments that provide learners opportunities to apply their previous knowledge appropriately [47] and invite exploration can lead to higher levels of motivation and interest; unfortunately, such learning strategies are still rarely used today because they are difficult to implement [48].

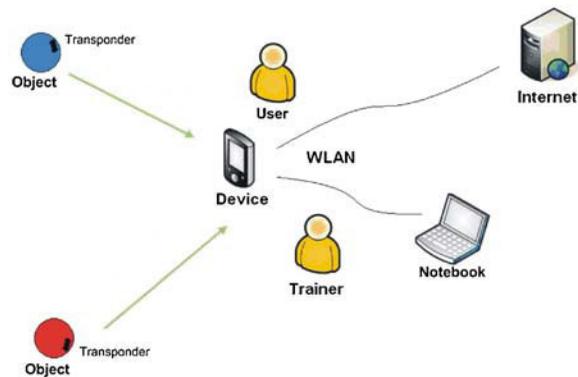


Fig. 18. Technological overview of GARFID.

In 1999, IBM started their early childhood education programs for children aged 3–6 years. The goal was an introduction of information and communications technology (ICT) in preschool. In fact, this is supported by IBM's KidSmart Early Learning Program, which includes specifically designed computer learning centres and special software (Figure 17).

Learning for children should be more than just the use of a PC. At the same time, they can train their social skills, behaviour, thinking skills, concentration, memory and language development [49]. This means that the creativity and innovation ability needs to be assisted by the whole abundance of Information Technology, including programmable toys, floor robots, digital cameras, scanners, tape recorders, video recorders and of course mobile phones. The two main goals include: Computers and technology should not limit or hinder the creativity of children; and the notion of play is at the centre of young children's focus [46].

4.2. Motivation and Objectives

Why is new technology only considered to be a method of making stressed business men's lives more comfortable? Small children are also able to use—and benefit from—new technology.

Target group and its needs: the system we developed was especially designed for children aged 3–6 years. However, even children above or below that age can have fun playing some of the games. The degree of difficulty can be adapted to the age as necessary. Actually, play has a large potential for learning [50–52].

The only requirements to work with KidSmart are a computer and the corresponding software package. The special design of the learning centre is just to get the children's attention.

Problem: children have to use the standard input devices that are known from PCs. On the one hand, this could be an advantage because children learn to use them at a very early age, but on the other hand, this could become a big problem, especially for the youngest ones—at the age of 3 and below. Exactly here, multimodal interfaces can become a big challenge: first, to read the right letters and find them on the keyboard and it will be hard to show them how to move the mouse in the right direction.

Solution: maybe the use of RFID could be the solution for special input devices. Adding a tag to a toy enables the computer system to recognize this object and give a special designed respond.

Benefit: even babies are able to interact with such technological gadgets after their first year. It is only necessary to position their toys by the RFID reader. Of course, the output of the computer depends on the children's age. For example, the name of the object could be spoken out loudly. To a certain extent, this can help alleviate the task of answering the same questions again and again.

4.3. GARFID in a Nutshell

GARFID is an idea to teach young children important things of life. In fact, many software solutions for e-learning already exist. However, the big problem is that in most cases a PC is necessary and the software needs to be installed first. Generally, 2-year-old children and sometimes older people are not able to solve this task.

GARFID is a small mobile device packed in a childproof box. In the beginning, the objects have to be labelled with RFID tags and GARFID has to be trained with output sequences whenever there is not a ready trained set of objects delivered with the device. Even a wireless connection to the internet is imaginable (see Figure 18).

4.4. Design and Realization

GARFID can be seen as an extension and improvement to actual available e-learning tools, we are not proposing a completely new development—it is just a model: the components which are needed are the mobile device and a transponder for each object. These contain a serial number which can be associated to the object. A wireless connection can also be used to expand the system and a notebook can be useful to evaluate the learning progress.

4.5. Functionalities

Once GARFID is trained, it is only necessary to put an object within the coverage of the device. The serial number is transmitted and the device reads out the name of the object. This can be done in a row, always teaching new meanings.

A sample dialog could be the following:

- The blue ball is put to the device.
- ⇒ 'This is a ball'.
- If the ball is shown again.
- ⇒ 'The ball is blue'.
- Etc.

Of course this can also be used for other purposes, for example to teach foreign languages, that is, 'this is a blue ball' in German '*Dies ist ein blauer Ball*'.

5. Conclusion and Future Work

Although countless solutions using RFID exist in the area of UbiCom, this paper shows a scope for a new application which generates additional value. Moreover, some potential for expanding the application was found.

We presented TalkingPoints, which, although it is only a proof of concept, can be of much value for future experiments due to its expandability and portability. It should be seen as an important basic example for the concept of UbiCom for further enhanced solutions and studies. Due to its flexible definition, TalkingPoints is not only applicable in the area of trade fairs; by making some adaptations, it can be used in many areas such as museums, outdoor areas such as parks or cities as well as in the medical field—and consequently, support the idea of LLL. Additionally, it could be shown that we are on the way towards reaching the vision of UbiCom. Although Weiser's vision was claimed years earlier, it is becoming—with an increasing amount of new applications—more and more true. Based on the experience gathered with TalkingPoints, we see a big functionality for GARFID and therefore a wide application area. For example, the therapeutic aspect, even for older or handicapped people, should be mentioned. There is still much work to do in this vast area of research and, most of all, it should be done towards making life easier for humans and support learning and working in daily activities. Consequently, the bridge between Psychology and Computer Science is a necessity in the design and development of end-user-centred applications.

References

1. Xiao Y, Yu S, Wu K, Ni Q, Janecek C, Nordstad J. Radio frequency identification: technologies, applications, and research issues: Research articles. *Wireless Communications & Mobile Computing* 2007; **7**(4): 457–472.
2. Gellersen H. Smart-its: computers for artifacts in the physical world. *Communications of the ACM* 2005; **48**(3): 66.
3. Bohn J, Mattern F. Super-distributed RFID tag infrastructures. In *Proceedings of 2nd European Symposium on Ambient Intelligence (EUSAI 2004)*, number 3295 in LNCS, Markopoulos P, Eggen B, Aarts E, Crowley J (eds). Springer-Verlag: Berlin, Heidelberg, New York, 2004; 1–12.
4. Bohn J. Prototypical implementation of location-aware services based on a middleware architecture for super-distributed RFID tag infrastructures. *Personal and Ubiquitous Computing* 2008; **12**(2): 155–166.
5. Weiser M. The computer for the twenty-first century. *Scientific American* 1991; **265**(3): 94–104.
6. Want R. Rfid—a key to automating everything. *Scientific American* 2004; **290**(1): 56–65.
7. Weiser M, Gold R, Brown J. The origins of ubiquitous computing research at PARC in the late 1980s. *IBM Systems Journal* 1999; **38**(4): 693–696.
8. Holzinger A, Nischelwitzer AK, Kickmeier-Rust MD. Pervasive e-education supports life long learning: some examples of x-media learning objects, 2006. Available online: <http://www.wccce2006.org/papers/445.pdf>, last access: 24 June 2007.
9. Holzinger A, Nischelwitzer A, Meisenberger M. Lifelong-learning support by m-learning: example scenarios. *ACM eLearn Magazine*, 2005; **2005**. Available online: www.elearnmag.org.
10. Holzinger A, Nischelwitzer A, Meisenberger M. Mobile phones as a challenge for m-learning: examples for mobile interactive learning objects (milos). In *Proceedings of the 3rd IEEE PerCom*, IEEE Press, 2005; 307–311.
11. Holzinger A. *Multimedia basics, volume 2: Learning*. Firewall Media: New Delhi, 2002.
12. Waldron SM, Patrick J, Morgan P, King S. Influencing cognitive strategy by manipulating information access. *Computer Journal* 2007; **50**(6): 694–702.
13. Holzinger A, Searle G, Nischelwitzer A. On some aspects of improving mobile applications for the elderly. In *HCI (5)*, 2007; 923–932.
14. Holzinger A, Schwabegger K, Weitlaner M. Ubiquitous computing for hospital applications: Rfid-applications to enable research in real-life environments. In *COMPSAC'05: Proceedings of the 29th Annual International Computer Software and Applications Conference (COMPSAC'05)*, Vol. 2, IEEE Computer Society, 2005; 19–20.
15. Weippl E, Holzinger A, Tjoa AM. Security aspects of ubiquitous computing in health care. *Springer Elektrotechnik & Informationstechnik, e&i* 2006; **123**(4): 156–162.
16. Dray S, Siegel D. User-centered design and the “vision thing”. *Interactions* 1998; **5**(2): 16–20.
17. Holzinger A, Errath M. Mobile computer web-application design in medicine: some research based guidelines. *Universal Access in the Information Society International Journal* 2007; **6**(1): 31–41.
18. Norman D, Draper S. *User Centered System Design*. Erlbaum: Hillsdale, NY, 1986.
19. Vredenburg K, Mao J-Y, Smith P, Carey T. A survey of user-centered design practice. In *CHI'02: Proceedings of the SIGCHI Conference on Human Factors in Computing Systems*, ACM, 2002; 471–478.
20. Mace R, Hardie G, Place J. Accessible environments: toward universal design. In *Design Interventions: Towards a More Human Architecture*, Preiser W, Vischer J, White E (eds). Van Nostrand Reinhold: New York, 1991; 34.
21. Holzinger A. Usability engineering for software developers. *Communications of the ACM* 2005; **48**(1): 71–74.
22. Weiser M, Brown J. The coming age of calm technology. In *Beyond Calculation: the Next Fifty Years of Computing*, Denning P, Metcalfe R (eds). Copernicus: New York, 1998.
23. Aarts E. Ambient intelligence: a multimedia perspective. *IEEE Multimedia* 2004; **11**(1): 12–19.
24. Lee KCK, Lee WC, Madria S. Pervasive data access in wireless and mobile computing environments. *Wireless Communications & Mobile Computing* 2008; **8**(1): 25–44.
25. Mattern F. Vom verschwinden des computers—die vision des ubiquitous computing. In *Total Vernetzt*, Mattern F (ed.). Springer-Verlag: Berlin, Heidelberg, New York, 2003; 1–41.
26. Satyanarayanan M. Fundamental challenges in mobile computing. In *PODC'96: Proceedings of the Fifteenth Annual ACM Symposium on Principles of Distributed Computing*, ACM, 1996; 1–7.
27. Weiser M. Some computer science issues in ubiquitous computing. *Communications of the ACM* 1993; **36**(7): 75–84.
28. Mattern F. Pervasive/ubiquitous computing. *Informatik-Spektrum* 2004; **24**(3): 145–147.
29. Romer K, Mattern F. The design space of wireless sensor networks. *IEEE Wireless Communications* 2004; **11**(6): 54–61.
30. Kjeldskov J, Skov MB. Exploring context-awareness for ubiquitous computing in the healthcare domain. *Personal and Ubiquitous Computing* 2007; **11**(7): 549–562.
31. Lai J, Mitchell S, Viveros M, Wood D, Lee KM. Ubiquitous access to unified messaging: a study of usability and the use of pervasive computing. *International Journal of Human-Computer Interaction* 2002; **14**(3–4): 385–404.
32. Friedl S. Talkingpoints—mobile rfid-anwendung im umfeld des ubiquitous computing. *Master's thesis*, Digital Media Technologies. Graz, FH Joanneum GmbH, University for applied Science, 2005.
33. Oviatt S, Darrell T, Flickner M. Multimodal interfaces that flex, adapt, and persist. *Communications of the ACM* 2004; **47**(1).
34. Jaimes A, Sebe N. Multimodal human-computer interaction: a survey. *Computer Vision and Image Understanding* 2007; **108**(1–2): 116–134.
35. Stickel C, Fink J, Holzinger A. Enhancing universal access—EEG based learnability assessment. In *Universal Access to Applications and Services*, Stephanidis C (ed.). Springer: Berlin, Heidelberg, New York, 2007; 813–822.
36. Pianesi F, Zancanaro M, Not E, Leonardi C, Falcon V, Lepri B. Multimodal support to group dynamics. *Personal and Ubiquitous Computing* 2008; **12**(3): 181–195.
37. Siegemund F, Floerkemeier C, Vogt H. The value of handhelds in smart environments. *Personal and Ubiquitous Computing* 2005; **9**(2): 69–80.
38. Mattern F. Ubiquitous computing: Szenarien einer informatisierten welt. In *E-Merging Media—Kommunikation und Medienwirtschaft der Zukunft*, Zerdick A, Picot A, Schrape K, Burgelman J-C, Silverstone R, Feldmann V, Heger D, Wolff C (eds). Springer-Verlag: Berlin, Heidelberg, New York, 2004; 155–174.
39. Culler DE, Mulder H. Smart sensors to network the world. *Scientific American* 2004; **7**: 52–59.
40. Rothermel K, Bauer M, Becker C. *Digitale Weltmodelle—grundlage kontextbezogener systeme*. Springer-Verlag: Berlin, Heidelberg, New York, 2003.
41. Want R, Fishkin K, Gujar A, Harrison B. Bridging physical and virtual worlds with electronic tags. In *CHI'99: Proceedings of the SIGCHI Conference on Human Factors in Computing Systems*, ACM, 1999; 370–377.
42. Bellavista P, Corradi A, Montanari R, Toninelli A. Context-aware semantic discovery for next generation mobile systems. *IEEE Communications Magazine* 2006; **44**(9): 62–71.

43. Kindberg T, Barton J, Morgan J, *et al.* People, places, things: web presence for the real world. *Mobile Networks and Application* 2002; **7**(5): 365–376.
44. Weis S, Sarma S, Rivest R, Engels D. Security and privacy aspects of low-cost radio frequency identification systems. In *Security in Pervasive Computing*, 2004; 201–212.
45. Nischelwitzer A, Holzinger A, Meisenberger M. Usability and user-centered development (ucd) for smart phones—the mobile learning engine (mle) a user centered development approach for a rich content application. In *Proceedings of Human Computer Interaction International (HCII)*, Lawrence Erlbaum Associates, 2005.
46. IBM. Early learning in the knowledge society: report on an European conference, 2003. Available online: http://www.ibm.com/ibm/ibmgives/downloads/early_learning.pdf, last access: 11 February 2005.
47. Holzinger A, Kickmeier-Rust M, Albert D. Dynamic media in computer science education; content complexity and learning performance: is less more? *Educational Technology & Society* 2008; **11**(1): 279–290.
48. van Dam A, Becker S, Simpson RM. Next-generation educational software: why we need it and a research agenda for getting it. In *ACM SIGGRAPH 2007*, 2007; 26–43.
49. Roschelle JM, Pea RD, Hoadley CM, Gordin DN, Means BM. Changing how and what children learn in school with computer-based technologies. *Future of Children* 2000; **10**(2): 76–101.
50. Ebner M, Holzinger A. Successful implementation of user-centered game based learning in higher education—an example from civil engineering. *Computers & Education* 2007; **49**(3): 873–890.
51. Robertson J, Howells C. Computer game design: opportunities for successful learning. *Computers & Education* 2008; **50**(2): 559–578.
52. Terrenghi L, Kranz M, Holleis P, Schmidt A. A cube to learn: a tangible user interface for the design of a learning appliance. *Personal and Ubiquitous Computing* 2006; **10**(2–3): 153–158.

Authors' Biographies



Andreas Holzinger is head of the Research Unit HCI4MED, Institute of Medical Informatics, Statistics & Documentation (IMI), Medical University Graz; Associate Professor at Graz University of Technology and chair of the Workgroup Human–Computer Interaction and Usability Engineering (HCI&UE) of the Austrian Computer Society. Andreas holds an M.Sc. in Physics and Psychology, an MPH in Media Pedagogy and Sociology and a Ph.D. in Cognitive Science from Graz University. He got his second doctorate in Applied Information Processing from Graz University of Technology. He was Visiting Lecturer at the Nations Health Career Center, Berlin (Germany) in 2002 and 2003, Visiting Professor at Innsbruck University, Institute for Organization & Learning in 2004/2005, Visiting Professor at Vienna University of Technology, Institute for Software Technology & Interactive Systems in 2005/2006, Visiting Professor at Vienna University of Economics, Health Care Management in 2006/2007 and Visiting Professor

at Middlesex University London, School of Computing Science in 2007. His current research areas include technology-enhanced life long learning, gerontechnology and accessibility. He has served as consultant for several European ministries, industry and as national expert in the European Commission initiative Europe: towards an Information Society for all. He is member of the ACM, IEEE, BCS, German Society of Psychology and board member of the Austrian Computer Society (OCG).



Alexander Nischelwitzer is Professor at the University of Applied Sciences Joanneum in the field of Information Management, covering Digital Media Development, Usability and Multimedia Programming. Alexander's current research activities are focused on Web and Mobile Usability & Accessibility (for handicapped people and children), online 2D & 3D data visualization, computer and multimedia arts as well as new ways of user interaction (tangible and audio user interfaces (TUIs and AUIs)). He continues to be an executive member of several research programmes (FH plus, EU IST, FFF) run by prominent companies and research partners. He is a fellow of the European Academy of Digital Media and member of the Association for Computing Machinery (ACM) and IEEE Computer Society. He is certified senior project manager (zSPM, IPMA), MCP (Microsoft certified professional), certified Linux instructor and certified Digital Master Instructor (Silicon Studio, U.S.A.).



Silvia Friedl studied Information Management at the University of Applied Sciences Joanneum and finished her Master's degree with her thesis on 'TalkingPoints — A mobile RFID application in the area of Ubiquitous Computing'. Silvia currently works as a software developer at KNAPP System Integration, where she designs software applications for logistics.



Bo Hu is currently a researcher in SAP Research CEC Belfast. He received his Ph.D. in Computer Science from the Robert Gordon University, Aberdeen in 2004. Between 2002 and 2008, he worked as a Research Fellow in the Intelligence, Agent & Multimedia Group (IAM), in the School of Electronics and Computer Science, University of Southampton (UK). Bo's main research interests include knowledge management, semantic web, e-learning and e-healthcare.